



# Mandatory mail order

Fill your maintenance medication prescription through mail order to save time and money.

Are you currently taking a maintenance medication or has your doctor recently prescribed one to you? If so, your benefit plan requires that you start using the FutureScripts® mail order service to fill prescriptions for this medication.

You can save time by avoiding trips to your pharmacy. Plus, a 90-day supply costs less than what you typically pay at a retail pharmacy, so you can potentially save over time. Best of all, shipping is free!

Getting started is easy. Just have your doctor write a prescription for one refill of the medication that you can take to your retail pharmacy. If you continue to take this medication, you must begin using the mail order service.

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## Access FutureScripts® online

1. Register and log in to your [myibxtpa.com](https://myibxtpa.com) account.
  2. From the "Welcome" page, click on the **Benefits** tab located on the navigation bar.
  3. From the "Benefits" page select the **FutureScripts** link.
  4. Click on the **MyFutureScripts** link to view your prescription drug program information.
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## Get started today!

### Phone

1. Call 888-678-7013 (this number also appears on your ID card) to initiate your mail order request. Before calling, be sure to have:
  - your ID number;
  - the name of your medication;
  - your doctor's name and phone number.
2. Another way to get started is to have your doctor contact FutureScripts to start your prescription request.

### Mail

1. Ask your doctor to write a 90-day prescription supply with three refills.
2. Log in to [myibxtpa.com](http://myibxtpa.com), select **Benefits**, and then click **MyFutureScripts**.
3. Click the **Forms** link in the top navigation bar and select **FutureScripts Mail Order Form**.
4. Complete the form, attach the prescription, and mail to FutureScripts.

A maintenance medication is a drug that is prescribed for an extended period to treat an ongoing or chronic illness. Some examples include drugs to treat high blood pressure, diabetes, or cholesterol.

“ Our tools, people, and educational resources can support you in making informed decisions. ”

FutureScripts, an independent company, provides pharmacy benefit management services for Independence Administrators.

Independence Administrators is an independent licensee of the Blue Cross and Blue Shield Association.

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